

OTHER FEES MDCC-CAMPUS

cable modem

Deposit	25,00 EUR	one-time payment
Exchange of cable modem up to customer request	15,00 EUR	one-time payment
Compensation (in case of loss, non-return, damage or similar)	fair value	
Costs for hardware on provision WiFi cable modem	35,00 EUR	one-time payment

HARDWARE OPTIONS*

FRITZ!Box Cable

Rental fee	5,00 EUR	per month
Deposit	25,00 EUR	one-time payment
Exchange of cable modem up to customer request	15,00 EUR	one-time payment
Compensation (in case of loss, non-return, damage or similar)	fair value	

FEES

Activation after blocking	35,00 EUR
Relocation of MDCC telephone and/or internet connection (within the MDCC connection area)	15,00 EUR
Fee for return debit	Any amounts raised by financial institutions to MDCC will be passed on.
Charge per reminder for payment	2,50 EUR
Fix IP-address	2,65 EUR per month/address
Detection and elimination of interference	
caused by customer during normal business hours According to time + material	45,00 EUR per started hour
caused by customer outside normal business hours According to time + material	95,00 EUR per started hour
provider related outside normal business hours According to time + material	20,00 EUR per started hour
additional journey (additional, wasted journey in spite of arranged appointment)	25,00 EUR each journey

* applies for the duration of the telephone or combined contract
All prices include VAT.

as of: 01.07.2021