

# ORDER FOR INTERNET CONNECTION

Customer no.

Preferred Date

## 1. Connection

### INTERNET CONNECTION

I herewith order the internet connection

#### MDCC-CAMPUS

Hardware:

WLAN-Router  FRITZ!Box Cable

Use of own technology compliant router

MAC-adress

I would like additional:  paper invoice

## 2. Customer (invoice address)

Ms.  Mr.  Family

Family name/Company

First name

Street, Street no. / P.O. Box

ZIP code

Location

Unit no.

Date of Birth

Fixed Line Number

Mobile Phone Number

e-mail address

I hereby agree that mails from the MDCC on the contracts concluded below can be sent to the e-mail address provided by me. This consent can be revoked by me at any time. If agreed, tick the box.

## 3. Connection point (if not identical with point 2.)

Family name/Company

Street, Street no. / P.O. Box

ZIP code

Location

Unit no.

## 4. Customers solicit customers

Name, first name of the solicitor

Customer no. of the solicitor

## 5. SEPA Direct Debit Mandate

**Creditor Identification No.:** DE15MDC00000096699

**Mandate reference:** will be sent separately

I authorise MDCC Magdeburg-City-Com GmbH to debit due payments from my account with a direct debit. At the same time, I instruct my bank to honour the debits drawn by MDCC Magdeburg-City-Com GmbH from my account.

Note: I can request that the amount debited be refunded within 8 weeks, beginning with the debit date. The conditions agreed upon with my bank shall apply.

Name/first name of account holder (if not identical with 2.)

Address of account holder holder (if not identical with 2.)

IBAN

Bank

Date, signature (account holder)

## 6. Data protection

I agree that MDCC processes and uses telephony and / or Internet inventory data for advertising purposes. This consent can be revoked by me at any time. If agreed, tick the box.

## 7. Signature/Right of Withdrawal

1. I confirm the above order in accordance with the price list, the performance descriptions and the general business conditions (AGB) of MDCC. The price valid at the time of awarding the contract is valid for the overall running time of the contract. The AGB for MDCC Internet connections can be inspected by the client at any time in the offices of MDCC, Weitingstraße 22, 39104 Magdeburg and on the Internet at [www.mdcc.de](http://www.mdcc.de).

2. Right of withdrawal

You have the right to withdraw from this contract within two weeks without indicating any reasons. The right of revocation amounts to two weeks (fourteen days) from the day of the conclusion of the contract.

To exercise your right of revocation you must inform us, more precisely, the company MDCC Magdeburg-City-Com GmbH, Weitingstraße 22, 39104 Magdeburg, fax: 0391/587 40 01, e-mail: [service@mdcc.de](mailto:service@mdcc.de) by means of an unequivocal explanation (for example, by a letter, sent by mail, fax, or E-Mail) about your decision to withdraw from this contract. We would be pleased to forward you a model revocation form on request. You can also retrieve the model revocation form from the website of MDCC in the form center under [www.mdcc.de](http://www.mdcc.de). To observe the revocation period, it is sufficient to send the communication about the right of withdrawal before the period of revocation expires.

Date, signature of the customer specified under 2.

Installation date (for internal purposes of MDCC)

Order no.

Date

Period

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Date, signature (account holder)

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X

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## OTHER FEES MDCC-CAMPUS

<b>cable modem</b> deposit exchange of cable modem up to customer request Compensation (in case of loss, non-return, damage or similar) costs for hardware on provision WLAN cable modem	25,00 EUR 15,00 EUR 70,00 EUR 35,00 EUR	one-time payment one-time payment one-time payment one-time payment
<b>FRITZ!Box Cable</b> rental fee deposit exchange of cable modem up to customer request Compensation (in case of loss, non-return, damage or similar)	5,00 EUR 25,00 EUR 15,00 EUR 140,00 EUR	per month one-time payment one-time payment one-time payment
<b>Activation after blocking</b>	35,00 EUR	
<b>Relocation of MDCC telephone and/or internet connection</b> (within the MDCC connection area)	15,00 EUR	
<b>Charge per reminder for payment</b>	2,50 EUR	
<b>Fix IP-address</b>	2,65 EUR	per month/address
<b>Identify and eliminate interference</b> when customer causes interference <i>during normal business hours</i>	45,00 EUR	According to time + material per started hour
<b>Identify and eliminate interference</b> when customer causes interference <i>outside normal business hours</i>	65,00 EUR	According to time + material per started hour
<b>Identify and eliminate interference</b> if customer connection is interrupted <i>outside normal business hours</i>	20,00 EUR	According to time + material per started hour
<b>Additional, wasted journey in spite of arranged appointment</b>	25,00 EUR	Each journey

All prices include VAT, status: Jan 2019.

as off: 01.08.2020