

ORDER FOR A MDCC BROADBAND CABLE CONNECTION

 New order

 Change order

Preferred Date

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1. Customer No.

(if known) _____

2. Customer (billing address)

 Ms. Mr. Family

Family name/Company _____

First name _____

Street, Street no. / P.O. Box _____

ZIP code	Location	Unit no.
_ _ _ _	_ _ _ _	_ _ _ _

Date of Birth	Fixed Line Number
_ _ _ _	_ _ _ _

Mobile Phone Number _____

E-Mail Address _____

 I hereby agree that mails from the MDCC on the contracts concluded below can be sent to the e-mail address provided by me. This consent can be revoked by me at any time. If agreed, tick the box.

3. Connection point (if not identical with point 2.)

Name, first name/Company _____

Street, Street no. / P.O. _____

ZIP code	Location	Unit no.
_ _ _ _	_ _ _ _	_ _ _ _

4. Type of connection

MDCC BROADBAND CABLE CONNECTION

I herewith order a
MDCC Broadband Cable Connection (Radio and TV Broadcasters)

I would also like to order:

- MDCC-Digital TV
- MDCC-HD Basic
 - MDCC-HD Deluxe*
 - MDCC-HD Deluxe Plus*
 - MDCC International*

 packages MDCC International: see document „List of channels/Pricelist“

Purchase
 CI+ CA-Module
 (Decoding TV channels)

Rental
 HD Receiver

 Additional SmartCard*

 Paper invoice

*Prerequisite is MDCC-HD Basic. Additional Costs as off „List of channels/Pricelist“

5. Hardware (if available)

Hardware number _____

SmartCard number _____

I herewith confirm the receipt of the above hardware and/or SmartCard.
 Date, signature of customer specified under 2.

6. SEPA Lastschriftmandat

Creditor Identification No.: DE15MDC0000096699

Mandate reference: will be sent separately

I authorise MDCC Magdeburg-City-Com GmbH to debit due payments from my account with a direct debit. At the same time, I instruct my bank to honour the debits drawn by MDCC Magdeburg City-Com GmbH from my account.

Note: I can request that the amount debited be refunded within 8 weeks, beginning with the debit date. The conditions agreed upon with my bank shall apply.

Name/first name of account holder (if not identical with 2.) _____

Address of account holder (if not identical with 2.) _____

 IBAN

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Bank _____

 Date, signature (account holder)

7. Method of Payment

- At the beginning of a calendar quarter
- monthly (only for connection to MDCC Digital TV or additionally a MDCC telephone and/or internet connection)

8. Data protection

 I agree that MDCC processes and uses telephony and / or Internet inventory data for advertising purposes. This consent can be revoked by me at any time. If agreed, tick the box.

9. Signature/Right of Withdrawal

1. I confirm the above order in accordance with the price list, the performance descriptions and the general business conditions (AGB) of MDCC. The price valid at the time of awarding the contract is valid for the overall running time of the contract. The AGB for MDCC Broadband Cable Connection and MDCC Digital TV can be inspected by the client at any time in the offices of MDCC, Weitingstraße 22, 39104 Magdeburg and on the Internet at www.mdcc.de.

2. Right of withdrawal
 You have the right to withdraw from this contract within two weeks without indicating any reasons. The right of revocation amounts to two weeks (fourteen days) from the day of the conclusion of the contract.

To exercise your right of revocation you must inform us, more precisely, the company MDCC Magdeburg-City-Com GmbH, Weitingstraße 22, 39104 Magdeburg, fax: 0391/587 40 01, e-mail: service@mdcc.de by means of an unequivocal explanation (for example, by a letter, sent by mail, fax, or E-Mail) about your decision to withdraw from this contract. We would be pleased to forward you a model revocation form on request. You can also retrieve the model revocation form from the website of MDCC in the form center under www.mdcc.de. To observe the revocation period, it is sufficient to send the communication about the right of withdrawal before the period of revocation expires.

Date, signature of the customer specified under 2.

PRICE LIST MDCC BROADBAND CABLE CONNECTION / DIGITAL TV

Charges MDCC – Broadband Cable Connection		
Provision of signal	11,00 EUR	per month*
Installation costs cable connection	35,00 EUR	
Activation after cable connection was blocked	35,00 EUR	each
Express switching on or activation of cable connection	70,00 EUR	each
Relocation flat rate for existing MDCC TV contract	15,00 EUR	
Charges MDCC Digital TV		
Deposit Receiver	25,00 EUR	one-time payment
Provision of a further MDCC SmartCard ¹	1,99 EUR	per month
Activation after blocking (Digital Receiver or SmartCard)	35,00 EUR	each
Reset PIN	5,00 EUR	per resetting
Replacement of SmartCard	35,00 EUR	
Replacement of SD Receiver	70,00 EUR	
Replacement of HD Receiver	120,00 EUR	
Replacement of HD Hard Drive Receiver	240,00 EUR	
Replacement of Humax Hard Drive	120,00 EUR	
Replacement Accessoires (remote control/connector cable, e.g. HDMI cable)	10,00 EUR	each
Billing		
Charge per returned debit note	3,00 EUR	each
Charge per reminder for payment	3,00 EUR	
Paper invoice (each invoice additionally sent by mail)	1,00 EUR	each
Technical Service		
Programming TV or Video Recorder and/or Digital Receiver	60,00 EUR	first started hour
	15,00 EUR	every further started ¼ hour
Identify and eliminate interference when customer causes interference <i>during</i> normal business hours	45,00 EUR	According to time + material per started hour
Identify and eliminate interference when customer causes interference <i>outside</i> normal business hours	65,00 EUR	According to time + material per started hour
Identify and eliminate interference if customer connection is interrupted <i>outside</i> normal business hours	20,00 EUR	According to time + material per started hour
Additional, wasted journey in spite of arranged appointment	25,00 EUR	each journey

All prices include VAT

* The price can amount to 13.99 EUR/month at some locations.

¹ Activation of MDCC-HD Basic takes place. A maximum of 2 further SmartCards (NDS) is possible per contract.

as off: 01.04.2019

MDCC Magdeburg-City-Com GmbH
Weitlingstraße 22
39104 Magdeburg

local court: Stendal
HRB (register of companies) No. 110440

phone.: 0391 / 587 4444
fax: 0391 / 587 4001
E-Mail: service@mdcc.de